

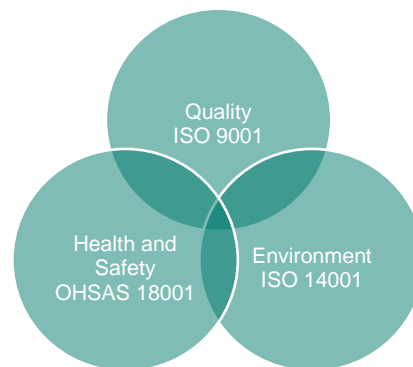
NORDKALK OPERATING POLICY

Our goal is to be recognised as the leading company in the limestone business on our home markets. We strive for operational excellence in everything we do.

We place a strong focus on the safety of our employees and visitors.

We are committed to fulfilling our customers' needs and expectations by extracting, processing and delivering limestone-based products and solutions.

We act as a responsible company and we take proper action to reduce the impacts of our exploitation of natural resources.



HEALTH AND SAFETY	QUALITY	ENVIRONMENT
<p>Our aim is to develop and promote safety work in a unified and organised way towards our goal of zero accidents.</p> <p>Health and safety issues are always first on our agenda.</p> <p>We report safety observations and share best practices proactively, both internally and externally.</p> <p>We all actively participate and contribute to our internal safety work and efforts.</p> <p>We encourage our employees to engage in their personal and professional development.</p>	<p>We aim to know our customers' needs and we provide our products and services at the agreed time and with the right and unified quality from all our sites.</p> <p>Quality measures are defined, unified and regularly reviewed. Actions are taken in order to continuously improve our quality performance.</p> <p>Customer satisfaction is regularly measured to assess our performance and to take measures for continuously improving the effectiveness and efficiency of our processes.</p> <p>We continuously develop new solutions for current and future customer needs.</p>	<p>We aim for full utilisation of all mined material through a well-balanced exploitation of the natural mineral resource.</p> <p>We strive to reduce emissions through improved energy efficiency and use of alternative fuels.</p> <p>BAT (Best Available Technique) is always to be applied to enable the most efficient control of emissions.</p> <p>We understand the impact of our operations on natural water. These issues are always documented in our water management plans.</p> <p>We strive to reclaim the extracted area to a natural or otherwise usable state. The principles of mine closure are described in our restoration plans.</p>

We comply with national legal and other requirements related to our employees, products, operations and the environment in the countries where we operate.

We continuously improve our Management System, which is compliant with Rettig Management Policies and Procedures and the requirements of the ISO 9001, ISO 14001 and OHSAS 18001 standards.

This operating policy covers all Nordkalk activities in every country of operation.

Pargas, 13 March 2017

Hannu Hautala
Chief Executive Officer